



VEHICLE WRAP TERMS AND CONDITIONS

Any and all transactions between EK Wraps LLC and its customers are subject to these terms and conditions.

GENERAL TERMS AND CONDITIONS:

VEHICLE WALK THROUGH

- Pictures will be taken of all sides to view if there is any damage to the vehicle before starting installing of the vehicle wrap. All damages will be recorded.
- Before dropping off the vehicle please remove all personal items. EK WRAPS is not responsible for any property loss.
- Wash vehicles before dropping off. No ceramic coat before dropping off the vehicle. EK Wraps will not be held liable for vinyl that will not stick and cure properly due to ceramic coat underneath the vinyl.
- Wraps adhere best to vehicles with factory-finish paint jobs and no major damage. Vinyl won't stick properly to damage paint, and significant dents or other exterior damages, this increases the potential for unsightly wrinkling, lifting and bubbling. Poor factory paint jobs or repainted vehicles may have paint pulled up during installation. Since EK Wraps cannot control these problems we are not to be held liable.
- Installation time is based upon many factors including but not limited to film selected, curing time, places where vinyl material is being installed, size of the vehicle, complexity of installation areas and any unforeseen circumstance that may arise. We will make every effort to give reasonable time frames for installation, but reserve the right to change them at any time for any reason.

PAYMENT TERMS:

- Any materials for the customer's job is required to be paid for 100% prior to the order before the work will be performed. The material that is ordered is non refundable and there is a 25% restocking fee on top of the already purchased cost, if you do not proceed forward with the installation.
- The customer agrees to make full payment prior to the release of the vehicle. The vehicle or products will not be released until full payment has been processed accordingly. This is not an expectation contract and we are not responsible for buyer's remorse. By accepting the vehicle you are accepting the job as complete and that performance is satisfactory. You are responsible for inspecting the products and vehicle upon receipt.
- Since it is a custom installed to the customer specifications once the vinyl is installed all contracts are final and no monetary refunds will be issued.

CANCELLATIONS:

- Vinyl materials are non-returnable items once it has been ordered/received or installed per the customer's personal request.
- Any ordered vinyl material for any projects is paid for by the customer 100% prior to ordering the products. If the job is canceled or the customer does not want the products for any reason the vinyl material cost is non refundable and the customer will be charged an additional 25% restocking fee.
- Cancellations and rescheduling within 3 business days are subject to a \$150 downtime fee. Rescheduled appointments are subject to the next available installation date.

CONTENT:

We reserve the right to refuse any work or vehicle for any reason.



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WARRANTY:

- There is a 3 month warranty in installation and workmanship (peeling, cracking, lifting). Damaged areas will be trimmed back, patched in, or replaced if needed. Vehicle wraps will not be warranted against premature failure caused by rock chips, scratched and/or improper cleaning.

AFTER INSTALLATION CARE:

- We recommend HAND WASHING ONLY for the first week and thereafter if possible.
- Do not pressure wash the car for the first month. If using high-pressure sprayers after 30 days stay at least 3-4 feet away from the vinyl material at all times.
- We recommend when cleaning to use only vinyl material safe products like soap and water, avoid any harsh chemicals of any kind that can deteriorate the vinyl material. Avoid using abrasive washing clothes as well as drying towels.
- NEVER WAX or CLAY BAR vehicle. It will cause the vinyl material to turn yellow and crack.

NOTICE:

If you are wrapping a leased vehicle, you may need to provide documentation that the wrap will not violate your leasing agreement.

I have read the above information and the General Terms and Conditions. I understand and agree to the terms of both documents.

Signature: _____

Printed Name: _____

Date: _____

If any legal actions arise from this contract, the prevailing party will be entitled to all reasonable cost and attorney fees.

I have approved the wrap that has been installed on my vehicle.

Signature: _____

Printed Name: _____

Date: _____